

## GRI CONTENT INDEX

Since the 2017 financial year, PALFINGER has prepared its reports in accordance with the GRI Standards. In accordance with the requirements of the Global Reporting Initiative (Core option), this Report contains general disclosures and a description, on the basis of GRI disclosures, of the economic, ecological and social aspects relating to the topics that are of relevance according to the materiality analysis. The following GRI content index contains the relevant references, indicating the chapters and page numbers. In the Integrated Annual Report, the references are marked with the relevant icon. Since 2013, PALFINGER has also been committed to compliance with the ten principles of the UN Global Compact; it illustrates the progress made in the impact table, which also includes references to GRI Standards.

🌐 **GRI 102-55**

📄 **Impact table, page 218**

🔗 [www.palfinger.ag/en/news/publications/sustainability-publications](http://www.palfinger.ag/en/news/publications/sustainability-publications)

GRI Standard	GRI disclosures UN Global Compact	Page numbers	Omissions
<b>FOUNDATION</b>			
<b>GRI 101:</b> Foundation 2016			
<b>GENERAL DISCLOSURES</b>			
<b>Organizational profile</b>			
<b>GRI 102:</b> General Disclosures 2016	<b>102-1:</b> Name of the organization	PALFINGER at a glance p. 21	
	<b>102-2:</b> Activities, brands, products and services	PALFINGER at a glance p. 21; Customers and dealer network p. 62	
	<b>102-3:</b> Location of headquarters	PALFINGER at a glance p. 21	
	<b>102-4:</b> Location of operations	Companies of the PALFINGER Group back cover	
	<b>102-5:</b> Ownership and legal form	Ownership structure p. 31; Information pursuant to sec. 243a of the Business Code p. 74	
	<b>102-6:</b> Markets served	Regions and industries by segment p. 60; Customers and dealer network p. 62; Performance by segment p. 108	
	<b>102-7:</b> Scale of the organization	PALFINGER at a glance p. 21; Business performance in 2018 p. 66	
	<b>102-8:</b> Information on employees and other workers UNGC 3-6	Employment trend p. 94; Employment trend (Sustainability Annex) p. 229	
	<b>102-9:</b> Supply chain	Value creation p. 54; Suppliers p. 64; Sustainability among suppliers p. 65	
	<b>102-10:</b> Significant changes to the organization and its supply chain	Suppliers p. 64; Sustainability among suppliers p. 65; Significant changes within the PALFINGER Group p. 71	
	<b>102-11:</b> Precautionary principle or approach UNGC 7-9	Risk report p. 77	
	<b>102-12:</b> External initiatives	About this Report p. 6; Ratings p. 30; Commitment p. 50	
	<b>102-13:</b> Membership of associations	Commitment p. 50	
<b>Strategy</b>			
<b>GRI 102:</b> General Disclosures 2016	<b>102-14:</b> Statement from senior decision-maker	Foreword by the Executive Board p. 7	
	<b>102-15:</b> Key impacts, risks, and opportunities	Risk report p. 77	
<b>Ethics and integrity</b>			
<b>GRI 102:</b> General Disclosures 2016	<b>102-16:</b> Values, principles, standards, and norms of behaviour UNGC 10	Strategy and value management p. 33; HR Strategy 2020 p. 86; Corporate culture p. 87; Group guidelines and Code of Conduct p. 122	

## DETAILED GRI AND SUSTAINABILITY DISCLOSURES

GRI Standard	GRI disclosures UN Global Compact	Page numbers	Omissions
	<b>102-17:</b> Mechanisms for advice and concerns about ethics UNGC 10	Group guidelines and Code of Conduct p. 122; Internal audits and risk management p. 123	
<b>Governance</b>			
<b>GRI 102:</b> General Disclosures 2016	<b>102-18:</b> Governance structure	Sustainability management p. 44; Governing bodies of the Company and method of operation of the Executive Board and the Supervisory Board pursuant to sec. 243c para. 2 and sec. 267b of the Business Code p. 116	
	<b>102-19:</b> Delegating authority	Sustainability management p. 44; Governing bodies of the Company and method of operation of the Executive Board and the Supervisory Board pursuant to sec. 243c para. 2 and sec. 267b of the Business Code p. 116	
	<b>102-20:</b> Executive-level responsibility for economic, environmental, and social topics	Sustainability management p. 44; Governing bodies of the Company and method of operation of the Executive Board and the Supervisory Board pursuant to sec. 243c para. 2 and sec. 267b of the Business Code p. 116	
	<b>102-21:</b> Consulting stakeholders on economic, environmental, and social topics	Stakeholders p. 42	
	<b>102-22:</b> Composition of the highest governance body and its committees	Governing bodies of the Company and method of operation of the Executive Board and the Supervisory Board pursuant to sec. 243c para. 2 and sec. 267b of the Business Code p. 116	
	<b>102-24:</b> Nominating and selecting the highest governance body	Governing bodies of the Company and method of operation of the Executive Board and the Supervisory Board pursuant to sec. 243c para. 2 and sec. 267b of the Business Code p. 116	
	<b>102-32:</b> Highest governance body's role in sustainability reporting	Sustainability management p. 44	
<b>Stakeholder engagement</b>			
<b>GRI 102:</b> General Disclosures 2016	<b>102-40:</b> List of stakeholder groups	Stakeholders p. 42	
	<b>102-41:</b> Collective bargaining agreements UNGC 3-6	Attractive employer p. 89	
	<b>102-42:</b> Identifying and selecting stakeholders	Stakeholders p. 42	
	<b>102-43:</b> Approach to stakeholder engagement	Stakeholders p. 42; Corporate culture p. 87	
	<b>102-44:</b> Key topics and concerns	Stakeholders p. 42	
<b>Reporting practice</b>			
<b>GRI 102:</b> General Disclosures 2016	<b>102-45:</b> Entities included in the consolidated financial statements	Companies of the PALFINGER Group back cover	
	<b>102-46:</b> Defining report content and topic boundaries	Sustainability management p. 44; Sustainability report profile and boundaries (Sustainability Annex) p. 214	
	<b>102-47:</b> List of material topics	Strategic pillars and sustainability aspects p. 35; Sustainability management p. 44; Impacts of the sustainability topics along the value creation chain (Sustainability Annex) p. 218	
	<b>102-48:</b> Restatements of information	Sustainability management p. 44; Sustainability report profile and boundaries (Sustainability Annex) p. 214	
	<b>102-49:</b> Changes in reporting	Sustainability management p. 44	
	<b>102-50:</b> Reporting period	Sustainability report profile and boundaries (Sustainability Annex) p. 214	
	<b>102-51:</b> Date of most recent report	Sustainability report profile and boundaries (Sustainability Annex) p. 214	
	<b>102-52:</b> Reporting cycle	Sustainability report profile and boundaries (Sustainability Annex) p. 214	

GRI Standard	GRI disclosures UN Global Compact	Page numbers	Omissions
	<b>102-53:</b> Contact point for questions regarding the report	General information back cover	
	<b>102-54:</b> Claims of reporting in accordance with the GRI Standards	About this Report p. 6	
	<b>102-55:</b> GRI content index	GRI content index (Sustainability Annex) p. 247	
	<b>102-56:</b> External assurance	Report about the independent assurance of the non-financial reporting p. 263	

**MATERIAL TOPICS & ADDITIONAL TOPICS**

**GRI 200: Economic topics**

Material topic: **Research and development for products**

<b>GRI 103:</b> Management Approach 2016	<b>103-1:</b> Explanation of the material topic and its boundary	Sustainability management p. 44; Research and development p. 96; Impacts of the sustainability topics along the value creation chain (Sustainability Annex) p. 218	
	<b>103-2:</b> The management approach and its components	Research and development p. 96; Sustainability programme (Sustainability Annex) p. 224, Sustainable products (Sustainability Annex) p. 244	
	<b>103-3:</b> Evaluation of the management approach	Research and development p. 96; Sustainable products (Sustainability Annex) p. 244	
	<b>PALFINGER KPI:</b> Research and development costs	Research and development p. 96	

Material topic: **Innovation in production**

<b>GRI 103:</b> Management Approach 2016	<b>103-1:</b> Explanation of the material topic and its boundary	Sustainability management p. 44; Research and development p. 96; Impacts of the sustainability topics along the value creation chain (Sustainability Annex) p. 218	
	<b>103-2:</b> The management approach and its components	Research and development p. 96, Sustainability programme (Sustainability Annex) p. 224	
	<b>103-3:</b> Evaluation of the management approach	Research and development p. 96	
	<b>PALFINGER KPI:</b> Research and development costs	Research and development p. 96	

Material topic: **Viability of the business model**

<b>GRI 103:</b> Management Approach 2016	<b>103-1:</b> Explanation of the material topic and its boundary	Strategic pillars and sustainability aspects p. 35; Sustainability management p. 44; Impacts of the sustainability topics along the value creation chain (Sustainability Annex) p. 218	
	<b>103-2:</b> The management approach and its components	Strategic pillars and sustainability aspects p. 35; Sustainability programme (Sustainability Annex) p. 224	
	<b>103-3:</b> Evaluation of the management approach	Strategic pillars and sustainability aspects p. 35; Monetary flows to stakeholders p. 43	
<b>GRI 201:</b> Economic Performance 2016	<b>201-1:</b> Direct economic value generated and distributed	Stakeholders p. 42; Commitment p. 50; Fair business (Sustainability Annex) p. 246	
	<b>201-2:</b> Financial implications and other risks and opportunities due to climate change	Risk report p. 77	Restrictions due to a secrecy obligation: Costs of taking action are internal matters and are not disclosed.
	<b>PALFINGER KPI:</b> Management systems	Quality management p. 101; Management systems in use (Sustainability Annex) p. 215	

Material topic: **Compliance with legal and ethical standards**

<b>GRI 103:</b> Management Approach 2016	<b>103-1:</b> Explanation of the material topic and its boundary	Sustainability management p. 44; Risk report p. 77; Fair business p. 122; Impacts of the sustainability topics along the value creation chain (Sustainability Annex) p. 218	
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## DETAILED GRI AND SUSTAINABILITY DISCLOSURES

GRI Standard	GRI disclosures UN Global Compact	Page numbers	Omissions
	<b>103-2:</b> The management approach and its components	Risk report p. 77; Fair business p. 122; Sustainability programme (Sustainability Annex) p. 224	
	<b>103-3:</b> Evaluation of the management approach	Fair business p. 122	
<b>GRI 205:</b> Anti-corruption 2016	<b>205-1:</b> Operations assessed for risks related to corruption UNGC 10	Internal audits and risk management p. 123	
	<b>205-2:</b> Communication and training about anti-corruption policies and procedures UNGC 10	Group guidelines and Code of Conduct p. 122; Information on guidelines and corporate ethics p. 123; Sustainability programme (Sustainability Annex) p. 224	No information available: Training in the form of e-learning is planned. Anti-corruption training is scheduled for 2019.
	<b>205-3:</b> Confirmed incidents of corruption and actions taken UNGC 10	Internal audits and risk management p. 123	
<b>GRI 206:</b> Anti-competitive Behaviour 2016	<b>206-1:</b> Legal actions for anti-competitive behaviour, anti-trust, and monopoly practices	Internal audits and risk management p. 123	
<b>GRI 307:</b> Environmental Compliance 2016	<b>307-1:</b> Non-compliance with environmental laws and regulations UNGC 7-9	Internal audits and risk management p. 123	
<b>GRI 417:</b> Marketing and Labelling 2016	<b>417-2:</b> Incidents of non-compliance concerning product and service information and labelling	Internal audits and risk management p. 123	
	<b>417-3:</b> Incidents of non-compliance concerning marketing communications	Internal audits and risk management p. 123	
<b>GRI 419:</b> Socioeconomic Compliance 2016	<b>419-1:</b> Non-compliance with laws and regulations in the social and economic area	Internal audits and risk management p. 123	
<b>Material topic: Industry 4.0 and digitalization</b>			
<b>GRI 103:</b> Management Approach 2016	<b>103-1:</b> Explanation of the material topic and its boundary	Strategic pillars and sustainability aspects p. 35; Sustainability management p. 44; Value creation p. 54, Significant changes within the PALFINGER Group p. 71, Impacts of the sustainability topics along the value creation chain (Sustainability Annex) p. 218	
	<b>103-2:</b> The management approach and its components	Strategic pillars and sustainability aspects p. 35; Research and development p. 96; Sustainability programme (Sustainability Annex) p. 224	
	<b>103-3:</b> Evaluation of the management approach	Strategic pillars and sustainability aspects p. 35; Research and development p. 96	
<b>Indirect economic impacts</b>			
<b>GRI 203:</b> Indirect Economic Impacts 2016	<b>203-2:</b> Significant indirect economic impacts	Risk report p. 77	
<b>GRI 300: Environmental topics</b>			
<b>Material topic: Product lifecycle</b>			
<b>GRI 103:</b> Management Approach 2016	<b>103-1:</b> Explanation of the material topic and its boundary	Sustainability management p. 44; Research and development p. 96; Impacts of the sustainability topics along the value creation chain (Sustainability Annex) p. 218	
	<b>103-2:</b> The management approach and its components	Research and development p. 96	
	<b>103-3:</b> Evaluation of the management approach	Research and development p. 96	
	<b>PALFINGER KPI:</b> Waste cuttings	Efficient use of raw materials (Sustainability Annex) p. 238	
	<b>PALFINGER KPI:</b> Warranty costs	Quality management p. 101	

<b>GRI Standard</b>	<b>GRI disclosures UN Global Compact</b>	<b>Page numbers</b>	<b>Omissions</b>
<b>Material topic: Energy efficiency and climate protection</b>			
<b>GRI 103:</b> Management Approach 2016	<b>103-1:</b> Explanation of the material topic and its boundary	Sustainability management p. 44; Energy efficiency p. 104; Climate protection p. 106; Impacts of the sustainability topics along the value creation chain (Sustainability Annex) p. 218	
	<b>103-2:</b> The management approach and its components	Energy efficiency p. 104; Climate protection p. 106; Sustainability programme (Sustainability Annex) p. 224	
	<b>103-3:</b> Evaluation of the management approach	Energy efficiency p. 104; Climate protection p. 106; Energy efficiency (Sustainability Annex) p. 241; Climate protection (Sustainability Annex) p. 243	
<b>GRI 302:</b> Energy 2016	<b>302-1:</b> Energy consumption within the organization UNGC 7-9	Energy efficiency p. 104; Energy efficiency (Sustainability Annex) p. 241	Not applicable: PALFINGER does not consume cooling energy or steam and does not sell any energy.
	<b>302-3:</b> Energy intensity UNGC 7-9	Energy efficiency p. 104; Definition of performance indicators p. 126, Energy efficiency (Sustainability Annex) p. 241	
<b>GRI 305:</b> Emissions 2016	<b>305-1:</b> Direct (Scope 1) GHG emissions UNGC 7-9	Climate protection p. 106; Sustainability report profile and boundaries (Sustainability Annex) p. 214, Climate protection (Sustainability Annex) p. 243	Not applicable: PALFINGER does not generate any biogenic CO <sub>2</sub> emissions.
	<b>305-2:</b> Energy indirect (Scope 2) GHG emissions UNGC 7-9	Climate protection p. 106; Sustainability report profile and boundaries (Sustainability Annex) p. 214, Climate protection (Sustainability Annex) p. 243	
	<b>305-3:</b> Other indirect (Scope 3) GHG emissions UNGC 7-9	Climate protection p. 106; Sustainability report profile and boundaries (Sustainability Annex) p. 214, Climate protection (Sustainability Annex) p. 243	Not applicable: PALFINGER does not generate any biogenic CO <sub>2</sub> emissions.
	<b>305-4:</b> GHG emissions intensity UNGC 7-9	Climate protection p. 106; Sustainability report profile and boundaries (Sustainability Annex), p. 214, Climate protection (Sustainability Annex) p. 243	
	<b>PALFINGER KPI:</b> Management systems	Environmental and energy management p. 107; Management systems in use (Sustainability Annex) p. 215	
<b>Material topic: Raw material demand and efficiency</b>			
<b>GRI 103:</b> Management Approach 2016	<b>103-1:</b> Explanation of the material topic and its boundary	Sustainability management p. 44; Efficient use of raw materials p. 102; Impacts of the sustainability topics along the value creation chain (Sustainability Annex) p. 218	
	<b>103-2:</b> The management approach and its components	Efficient use of raw materials p. 102, Sustainability programme (Sustainability Annex) p. 224	
	<b>103-3:</b> Evaluation of the management approach	Efficient use of raw materials p. 102; Efficient use of raw materials (Sustainability Annex) p. 238	
<b>GRI 301:</b> Materials 2016	<b>301-1:</b> Materials used by weight or volume UNGC 7-9	Efficient use of raw materials p. 102; Efficient use of raw materials (Sustainability Annex) p. 238	Not applicable: PALFINGER does not use any renewable materials.
	<b>PALFINGER KPI:</b> Waste cuttings	Efficient use of raw materials (Sustainability Annex) p. 238	
	<b>PALFINGER KPI:</b> Hazardous waste	Hazardous waste p. 102; Hazardous waste (Sustainability Annex) p. 239	
<b>Supplier environmental assessment</b>			
<b>GRI 308:</b> Supplier Environmental Assessment 2016	<b>308-1:</b> New suppliers that were screened using environmental criteria UNGC 7-9	Sustainability among suppliers p. 65	
	<b>308-2:</b> Negative environmental impacts in the supply chain and actions taken UNGC 7-9	Sustainability among suppliers p. 65	

GRI Standard	GRI disclosures UN Global Compact	Page numbers	Omissions
<b>GRI 400: Social topics</b>			
Material topic: <b>Product safety</b>			
<b>GRI 103:</b> Management Approach 2016	<b>103-1:</b> Explanation of the material topic and its boundary	Sustainability management p. 44; Safe and efficient products p. 97; Impacts of the sustainability topics along the value creation chain (Sustainability Annex) p. 218	
	<b>103-2:</b> The management approach and its components	Safe and efficient products p. 97; Internal audits and risk management p. 123; Sustainability programme (Sustainability Annex) p. 224	
	<b>103-3:</b> Evaluation of the management approach	Safe and efficient products p. 97; Internal audits and risk management p. 123; Sustainable products (Sustainability Annex) p. 244	
<b>GRI 416:</b> Customer Health and Safety 2016	<b>416-1:</b> Assessment of the health and safety impacts of product and service categories	Safe and efficient products p. 97; Sustainable products (Sustainability Annex) p. 244	
	<b>416-2:</b> Incidents of non-compliance concerning the health and safety impacts of products and services	Safe and efficient products p. 97; Internal audits and risk management p. 123	Not applicable: Irrespective of fault, every incident is documented and investigated. Due to PALFINGER's business model, service incidents are not reported separately.
Material topic: <b>Health and safety</b>			
<b>GRI 103:</b> Management Approach 2016	<b>103-1:</b> Explanation of the material topic and its boundary	Sustainability management p. 44; Health and safety p. 92; Impacts of the sustainability topics along the value creation chain (Sustainability Annex) p. 218	
	<b>103-2:</b> The management approach and its components	Health and safety p. 92; Sustainability programme (Sustainability Annex) p. 224	
	<b>103-3:</b> Evaluation of the management approach	Health and safety p. 92; Health and safety (Sustainability Annex) p. 236	
<b>GRI 403:</b> Occupational Health and Safety 2016	<b>403-2:</b> Types of injury and rates of injury, occupational diseases, lost days, and absenteeism, and number of work-related fatalities	Health and safety p. 92; Definition of performance indicators p. 126, Health and safety (Sustainability Annex) p. 236	
	<b>PALFINGER KPI:</b> Management systems	Health and safety p. 92; Management systems in use (Sustainability Annex) p. 215	
Material topic: <b>Employee development</b>			
<b>GRI 103:</b> Management Approach 2016	<b>103-1:</b> Explanation of the material topic and its boundary	Sustainability management p. 44; Attractive employer p. 89; Learning organization p. 91; Impacts of the sustainability topics along the value creation chain (Sustainability Annex) p. 218	
	<b>103-2:</b> The management approach and its components	Attractive employer p. 89; Learning organization p. 91; Sustainability programme (Sustainability Annex) p. 224	
	<b>103-3:</b> Evaluation of the management approach	Attractive employer p. 89; Learning organization p. 91; Learning organization (Sustainability Annex) p. 235	
<b>GRI 404:</b> Training and Education 2016	<b>404-1:</b> Average hours of training per year per employee	Learning organization p. 91; Learning organization (Sustainability Annex) p. 235	
	<b>PALFINGER KPI:</b> Appraisal interviews	Attractive employer p. 89	

<b>GRI Standard</b>	<b>GRI disclosures UN Global Compact</b>	<b>Page numbers</b>	<b>Omissions</b>
<b>Material topic: Attractive employment</b>			
<b>GRI 103:</b> Management Approach 2016	<b>103-1:</b> Explanation of the material topic and its boundary	Sustainability management p. 44; HR Strategy 2020 p. 86; Corporate culture p. 87; Attractive employer p. 89; Impacts of the sustainability topics along the value creation chain (Sustainability Annex) p. 218	
	<b>103-2:</b> The management approach and its components	HR Strategy 2020 p. 86; Corporate culture p. 87; Attractive employer p. 89; Sustainability programme (Sustainability Annex) p. 224	
	<b>103-3:</b> Evaluation of the management approach	Corporate culture p. 87; Attractive employer p. 89; Employment trend p. 89; Employment trend (Sustainability Annex) p. 229	
<b>GRI 401:</b> Employment 2016	<b>401-1:</b> New employee hires and employee turnover UNGC 3-6	Employment trend p. 94; Employment trend (Sustainability Annex) p. 229	
<b>GRI 405:</b> Diversity and Equal Opportunity 2016	<b>405-1:</b> Diversity of governance bodies and employees UNGC 3-6	Employment trend p. 94; Executive Board p. 117; Supervisory Board p. 118; Diversity scheme p. 120; Employment trend (Sustainability Annex) p. 229	Not applicable: PALFINGER reports diversity only in the categories gender, age and nationality where relevant.
<b>Material topic: Corporate culture and values</b>			
<b>GRI 103:</b> Management Approach 2016	<b>103-1:</b> Explanation of the material topic and its boundary	Sustainability management p. 44; Corporate culture p. 87; Impacts of the sustainability topics along the value creation chain (Sustainability Annex) p. 218	
	<b>103-2:</b> The management approach and its components	Corporate culture p. 87; Sustainability programme (Sustainability Annex) p. 224	
	<b>103-3:</b> Evaluation of the management approach	Corporate culture p. 87	
<b>Labour/Management relations</b>			
<b>GRI 402:</b> Labour/Management Relations 2016	<b>402-1:</b> Minimum notice periods regarding operational changes	Corporate culture p. 87	
<b>Non-discrimination</b>			
<b>GRI 406:</b> Non-discrimination 2016	<b>406-1:</b> Incidents of discrimination and corrective actions taken	Diversity p. 88	
<b>Freedom of association and collective bargaining</b>			
<b>GRI 407:</b> Freedom of Association and Collective Bargaining 2016	<b>407-1:</b> Operations and suppliers in which the right to freedom of association and collective bargaining may be at risk UNGC 1-6	Corporate culture p. 87	Not applicable: Freedom of association is not a material topic at PALFINGER, which is why only a qualitative description is presented.
<b>Child labour</b>			
<b>GRI 408:</b> Child Labour 2016	<b>408-1:</b> Operations and suppliers at significant risk for incidents of child labour UNGC 1-6	Corporate culture p. 87; Group guidelines and Code of Conduct p. 122	
<b>Forced or compulsory labour</b>			
<b>GRI 409:</b> Forced or Compulsory Labour 2016	<b>409-1:</b> Operations and suppliers at significant risk for incidents of forced or compulsory labour UNGC 1-6	Corporate culture p. 87; Group guidelines and Code of Conduct p. 122	

## DETAILED GRI AND SUSTAINABILITY DISCLOSURES

GRI Standard	GRI disclosures UN Global Compact	Page numbers	Omissions
<b>Human rights assessment</b>			
<b>GRI 412:</b> Human Rights Assessment 2016	<b>412-1:</b> Operations that have been subject to human rights reviews or impact assessments UNGC 1-6	Internal audits and risk management p. 123	
	<b>412-2:</b> Employee training on human rights policies or procedures UNGC 1-6	Information on guidelines and corporate ethics p. 123	No information available: Training in the form of e-learning is planned.
<b>Local communities</b>			
<b>GRI 413:</b> Local Communities 2016	<b>413-1:</b> Operations with local community engagement, impact assessments, and development programmes	Stakeholders p. 42; Commitment p. 50	Not applicable: no material topic, thus qualitative description of engagement with local communities is sufficient.
<b>Supplier social assessment</b>			
<b>GRI 414:</b> Supplier Social Assessment 2016	<b>414-1:</b> New suppliers that were screened using social criteria UNGC 1-6	Sustainability among suppliers p. 65	
	<b>414-2:</b> Negative social impacts in the supply chain and actions taken UNGC 1-6	Suppliers p. 64; Sustainability among suppliers p. 65	
<b>Public policy</b>			
<b>GRI 415:</b> Public Policy 2016	<b>415-1:</b> Political contributions UNGC 10	Commitment p. 50	